**DOUG BORGMAN**

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# PROFILE OF QUALIFICATIONS

* Long-term, comprehensive experience in production, quality assurance, lean manufacturing, continuous improvement, Six Sigma, ISO, Kaizen 5S, staff leadership and problem resolution.
* Well-organized multi-tasker with process-driven outlook and strong detail orientation.
* Self-motivated team player with strengths in communication and developing interpersonal relationships across all teams.
* Possesses excellent planning, organization, time management and decision-making skills.
* Strategically coordinate and collaborate with various professionals to maximize performance in facilitating goals and attaining operational excellence.
* Greenbelt certified
* Strong union environment background. Over 23 years negotiating, settling grievances and general day-to-day interaction with union leadership and members.

**CAREER TRACK**

**Dakota Bodies**

**Plant Manager (Specializing in Lean Manufacturing)** – Kansas City Division 2019 – Present

* Manage daily operations in our plant facility
* Ensure safethy and efficiency of the facility
* Test and monitor plant processes
* Remain in compliance with facility ISO standards and all HSE guidelines
* Prepare, analyze and issue production performance reports
* Maintain all administrative records
* Control cost to achieve company budget goals.
* Develop and maintain a comprehensive preventative maintenance program

# Northrup Grumman

**Operations Manager - TPM / Continuous Improvement Specialist,** Lake City Ammunition Plant 2017 - 2019

* Drive the improvement of processes and systems in the company and implement programs that will have continuing long-term benefits.
* Develop plans, schedules, and budgets for projects to improve existing processes.
* Supervise and direct the work of CI department staff.
* Monitor existing processes to make sure they [continue](https://www.payscale.com/research/US/Job=Continuous_Improvement_Manager/Salary) to perform at optimal levels of efficiency.

# Northrup Grumman

**Operations Manager - Prime and Load 5.56**, Lake City Ammunition Plant 2017-2019

* Oversee all aspects of manufacturing the 5.56 cartridge through the prime and load departments pertaining to Safety, Quality, Delivery, Cost, Morale and Environment.
* Planned all production for the factory based on Government and Commercial demand using Cost-Point ERP software.
* Accountable for four shifts of production operating on a 24/7 pattern.
* Responsible for hiring all wage and salary employees for the department.

# Ford Motor Company 1994 – 2017

**Manpower Reduction Lead (Special Assignment) - Truck Final** , Kansas City Assembly Plant, 2017 - Present

* Drafted plans to reduce labor requirements in Truck Final by 19 heads per crew which will result in $1.9M savings upon completion.
* Mentor production teams on job methodization and workload analysis fundamentals to help teams identify potential efficiencies.
* Handle work standard grievances with UAW after disputed reductions cannot be handled at the floor level.

**Operations Manager – Truck Final,** Kansas City Assembly Plant, 2014 – 2017

* Oversee the day-to-day operation of the Truck Trim Department and its eight salaried and 375 hourly employees through the establishment and enforcement of standardized processes.
* Provide mentoring to hourly and salaried team members on fundamentals of One Ford behaviors and principles.
* Provide comprehensive coaching & professional development advice for process coaches and other key personnel.
* Knowledgeably instruct staff members in efficient, productive activities and promote team building concepts.
* Oversee department quality metrics and develop plans and processes to achieve FTT requirements.
* Draft personnel scorecards, preventative maintenance plans and daily quality and cost packages.
* Ensure adherence to Ford Production System principles through high floor visibility and process confirmation reviews.
* Coach team in root cause analysis and DMAIC problem solving skills.
* Develop manpower placement and versatility planning for all work groups.
* Collaborate with UAW to improve operations and maintain mutually positive work relations.

**F150 Truck Launch Lead - Truck Final**, Kansas City Assembly Plant, 2006-2014

* Directly managed over $20M worth of launch funding to install the facilities and tooling to build the F150 in the Truck Final area.
* Provided direction, leadership and prioritized the activities of the Final Area Launch Team.
* Developed and managed the Final Area launch plan.
* Validated product/process compatibility, logging all discovered issues and managed their resolution.
* Represent Truck Final in all launch activities at each gateway review.
* Establish critical characteristics and apply design for manufacturing/assembly.
* Developed and implement control plans.

**Process Coach – Truck Trim / Truck Chassis,** Kansas City Assembly Plant, 1999 – 2006

**Assembler, Utility Operator – Truck Trim,** Kansas City Assembly Plant, 1994 – 1999

## CAREER ACHIEVEMENTS

* Appointed Change Agent for the Truck Final Department to roll-out new quality system to the 81 work groups across three crews.
* Benchmarked a kiting cell project for all New Model Launch Programs that still continue to save Millions per model launch.
* Appointed to special assignment four times in last six years

## CORE QUALIFICATIONS

* Manufacturing Operations Management
* Lean Manufacturing
* Productivity Improvement / Job Methodization
* Cost Reduction / Profitability Improvement
* Total Vehicle Quality Improvement
* Manpower Planning and Readiness
* Total Productive Maintenance
* Continuous Improvement

## EDUCATION

● University of Central Missouri – Warrensburg, 1993 – 1996 ● BSBM - Bachelor of Science in Business Management